

SONO

Branch Library

March 23, 2020

“Stories are light. Light is precious in a world so dark. Begin at the beginning. Tell Gregory a story. Make me light.” – Kate Dicamillo

“Las historias son luz. La Luz es preciosa en un mundo tan oscuro. Comienza desde el principio. Cuéntale a Gregory una historia. Hazme luz.” – Kate Dicamillo

“However long the storm may be, the sun always shines again through the clouds.” – Khalil Gibran

“Por muy larga que sea la tormenta, el sol siempre vuelve a brillar entre las nubes.” – Khalil Gibran

My Library card has expired, can I renew it?

Of course! Please email us at sono.branch@norwalkpl.org. We will renew your card and contact you via email with the new expiration date.

I don't have a card to download content, can I get one now?

Absolutely! You can fill out an [online application](#) and get a barcode within 48 hours of applying for a card to your email. Once we open again to the public, please bring in a valid photo id and your physical library card will be issued to you.

How can I stay up to date with library announcements?

The Library has active social media accounts on [Instagram](#) (Instagram.com/sonobranhlibrary), [Facebook](#) (Facebook.com/sonobranhlibrary), and [Twitter](#) (Twitter.com/sonobranhlibrary). Please follow us on your preferred social media for announcements, updates, and great content! Most importantly, check out our website www.norwalkpl.org/sono.

Can I return my items while the Library is closed?

Our book drops at both locations are currently closed. Please hold on to all checked out materials. No fines will be incurred.

What do we do with our items we currently have checked out?

Please hold onto all check out items. The library has changed the due date on all items currently checked out to **Thursday, April 30, 2020**. There will be no late fees charged during this time.

How can I get in touch with the Library if I need help downloading an item or have a reference question?

Please email us at sono.branch@norwalkpl.org or give us a call at **203.899.2790 ext. 15902**. We will get back to you as soon as possible.

Can I borrow an item when the Library is closed?

Borrowing items from Norwalk Public Library as well as through Inter-Library Loan is suspended. Fortunately, we have a wide variety of eBooks, eAudiobooks, movies, magazines, music, databases and more available to download or stream with your library card. Our online materials are available 24/7 and are free of charge. Click [here](#) for direct access to our digital services.

What is the Library doing about keeping everything sanitized?

We have hired a building management service to thoroughly sanitize our buildings.

Does the library know when it will reopen?

Not as of yet. Please check our website for our latest updates and announcements.

If you are looking for medical advice, please contact a health provider or the Nuvance Health COVID-19 Community Hotline at 888.667.9262.