City of Norwalk Web Site Privacy Policy

(Version 10.19.05)

The City of Norwalk Web Sites Privacy Policy was created to respect and protect the privacy of the City's web site users, consistent with the strict privacy principles of TRUSTe (http://www.truste.org) and with the applicable laws of the United States and the State of Connecticut.

The City does not share user information with third parties outside of City of Norwalk departments. The City of Norwalk web site does not retain personally identifiable information about you when you visit the City web site unless you choose to provide such information to us (i.e. sending an e-mail, participating in a survey, responding to a feedback or "contact us" form, etc.).

The City considers any information that could reasonably be used to identify you as "personally identifying." This includes, but is not limited to:

- Your name
- Your address
- Your telephone number
- Your e-mail address
- Browser type and version
- Referrer How you got to the City's site
- Operating system and version

If you use an application that collects detailed and personal data, such as home address and phone number, that data will be used solely for the purpose that it was collected and will not be distributed or sold to any other third party or entity unless by force of Law.

City of Norwalk governmental agencies may request personally identifiable information from you in order to provide requested services, but such information is handled as it would be on an in-person visit to that same agency.

If personal information is requested on the web site or volunteered by the user, state and federal law may protect it. However, this information is a public record once you provide it, and may be subject to public inspection and copying if not protected by state or federal law. The City of Norwalk could be required to disclose personal information in response to valid legal process, such as a search warrant, subpoena, or court order, pursuant to the Connecticut Freedom of Information Act. All record keepers face the possibility that disclosure of their records may be compelled in some civil, criminal, or administrative matters. Disclosures may also be necessary to protect the City's legal rights or during emergencies if physical safety is believed to be at risk.

The City of Norwalk web site does not collect data for commercial or marketing purposes, and does not sell, exchange, or otherwise distribute the data collected by its web site for commercial or marketing purposes.

The City does not use cookies to retain information on the City of Norwalk web site. A cookie is a text file, not a program, which is sent to your computer when you access a site. Cookies do not disclose your name or e-mail address to a web site; they can only tell a web site if you have visited before.

The City's site may contain links to other sites outside the City's system. The City of Norwalk is not responsible for the privacy or content practices of such Web sites. In other words, once you click on a link and are transferred to another web site, the City of Norwalk's privacy policy no longer applies.

Policy Revision and Notification of Changes

The City of Norwalk will update this Web Sites Privacy Policy as new services and features are added. We will tell the City's users about policy changes through notices on this page. Any information collected under the current policy will remain subject to these terms. Information collected after any changes take effect will be subject to the revised Web Sites Privacy Policy.

Adopted by:

The City of Norwalk ITT Committee, October 19, 2005